PROTOCOL FOR COVID-19 CRUISES TERMINALS

EXECUTIVE SUMMARY
In order to reduce the risk of infection from COVID-19 in its facilities, the Port Authority of Santa Cruz de Tenerife, has implemented a Protocol of measures for COVID-19 in all its cruise terminals.
This protocol has been certified by AENOR, which ensures its suitability and strict compliance, providing the necessary protection for all employees and other users of our facilities and services.
MEASURES IMPLEMENTED TO REDUCE THE RISK OF INFECTION

**EMPLOYEES**

The Ports of Tenerife ensure that both its employees and companies that work in its facilities apply measures to reduce the risk of infection. All employees have been trained to comply to and monitor the measures implemented.

**FACILITIES, USERS AND PASSENGERS**

Measures have been implemented in all facilities and in the conditions of their use. The established rules are mandatory for everybody.
MEASURES IMPLEMENTED FOR ALL EMPLOYEES

**MASKS**
The use of FPP2 masks is mandatory inside the facilities and vehicles.

**SAFETY DISTANCE 2 M**
All employees must always maintain whenever possible an interpersonal distance of 2 metres.

**TRAINING**
The employees of the Ports of Tenerife have been trained in the correct application in the Protocol against COVID-19.
MEASURES IMPLEMENTED FOR ALL EMPLOYEES

COMPANY COORDINATION
Coordination of activities with companies working in the facilities to ensure compliance of the protocol

REDUCING CONTACT
The reduction of contact between employees

TAKING DAILY TEMPERATURE
Before entering their place of work the temperature of all employees is taken

DAILY COMPLIANCE CONTROLS
Correct compliance to the Protocol is ensured by permanent and daily controls
# Measures Implemented for Facilities, Users and Passengers

<table>
<thead>
<tr>
<th><strong>Masks</strong></th>
<th><strong>Hydroalcoholic Gel</strong></th>
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<tbody>
<tr>
<td>Mandatory use of masks in the facilities</td>
<td>Arrangement of hydroalcoholic gel dispensers</td>
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<tr>
<th><strong>Non-Contact Taps</strong></th>
<th><strong>Maximum Capacity</strong></th>
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<tr>
<td>Installation of non-contact taps in the toilets</td>
<td>Reduction in capacity</td>
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<tr>
<th><strong>Safety Distance 2 M</strong></th>
<th><strong>Screens</strong></th>
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<tr>
<td>Respect the interpersonal distance of 2 metres</td>
<td>Installation of screens in the areas of attention to the public</td>
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</table>
MEASURES IMPLEMENTED FOR FACILITIES, USERS AND PASSENGERS

RESTRICTIONS IN THE USE OF SPACES
Ensuring the safety distance for seats and lifts

OPEN DOORS
Permanant ventilation in our installations and vehicles

ENTRY AND EXIT ROUTES
Route marking to minimize contact

Cleaning and disinfection
Protocols have been reinforced
ACTIONS AGAINST POSSIBLE CASES OF COVID-19

In the event that any person presents symptoms compatible with COVID-19 must immediately isolate and notify medical services and the health authorities.

We have health personnel and isolation areas for people with symptoms caused by COVID-19.

PROTOCOL FOR ACTION AGAINST POSSIBLE CASES

1. Isolation of a person showing symptoms
2. Informing medical services
3. Notifying health authorities

Protocol for COVID-19 - Cruise Terminals - Executive Summary
HOW CAN ENSURE COMPLIANCE AND IMPROVEMENT OF THE PROTOCOL?

1. A permanent control is carried out in compliance to the Protocol and its measures

2. The adequacy of the Protocol is ensured by constantly review, conducting drills and seeking improvements
THANK YOU FOR PLACING YOUR FAITH IN US!

If you require further information

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