



Ports of Tenerife

Port Authority of S/C de Tenerife

## **PORTS OF TENERIFE CALL REQUEST PROCEDURE** **FOR SEASON SEPTEMBER 2019- APRIL 2020**

1) All call requests for season September 2019-April 2020 should be received **no later than 30<sup>th</sup> November 2017 and confirmed before 15<sup>th</sup> January 2018**. The berth assignment procedure will follow the priorities as indicated below:

- 1.1 Full Turnaround (from 75% to 100% of passengers on board)\*
- 1.2 Partial Turnaround (more than 10% and less than 75% of passengers on board)
- 1.3 Number of calls of the cruise brand in the Port Authority during the season.
- 1.4 Number of calls of the cruise brand in the Port during the season.
- 1.5 Number of passengers on the vessel.

2) Call requests for 2019/2020 received after the mentioned deadline, will be considered but, in case of lack of space, preference will be given to those received by the end of November 2017.

3) In case of lack of space, the Port Authority will contact the shipowner and the ship agent to inform about the situation.

In this case, the Port Authority will give the shipowner other options.

4) The latest date of confirmation for call requests received after **30<sup>th</sup> November 2017** will be **confirmed 31<sup>st</sup> January 2018**.

5) Call requests from May 2020 to August 2020 will follow the “first come, first served” procedure.

\*Regarding this berthing policy, it is considered:

- Full Turnaround: from 75% to 100% of passengers on board make a turnaround operation.
- Partial Turnaround: from 10% to 75% of passengers on board make a turnaround operation.
- Transit call: less of 10% of passengers on board make a turnaround operation.